

CMCA BUSINESS PARTNERSHIP PROGRAM

Help support your business. Help support your community.

Business Partner: *Aquality Plumbing & Heating Inc.*

Owner: *David Hornstein* Contact: *403-205-2782 / www.aqualityplumber.com*

This month we are pleased to introduce you to a local Canyon Meadows Business, Aquality Plumbing & Heating, that was started 17 years ago with a man and his van. That man is David Hornstein, a self-described family man & business owner. David and his family moved to Canyon Meadows 10 years ago, and they now enjoy the proximity to Fish Creek Park and the close-knit neighborly feeling that Canyon Meadows offers so many of its residents. If he happens to be a neighbor of yours, you might know that he spends many winter hours shoveling and caring for his backyard ice rink and skating with his 3 boys.

Over the years, 1 van has grown into 7 service vehicles and an extended "family". As he talks fondly about his employees and technicians, it is clear that each one is special to him and make up part of his business in a key way. He welcomes their ideas & perspectives, encourages family priorities, and will work with his employees to ensure they feel heard and appreciated. Each employee even gets a paid day off on their birthday! David has taken great care in selecting a team of technicians who are skilled, smart, kind and demonstrate all of the core values that Aquality's foundation is built on: Communication - Integrity - Accountability



For the past 4 years, David has shifted his business plan to better align with his goals. He wants to create trust, where the homeowner can feel confident, feel informed and feel that the service they receive is exceptional every time. Aquality does not follow the typical model of upselling or commissions, which means you can feel good about the solutions they recommend.

How can we convince you that David is a genuinely nice guy with your best interests at heart? For every referral, Aquality donates \$5 to Crohn's and Colitis Canada, an often-overlooked disease that affects over 270,000 Canadians. This "Pipe Project" is helping to ensure that pipes of all kind stay clear and functional. To learn more about IBD, visit <https://crohnsandcolitis.ca/>.

**If you own or operate a business in Canyon Meadows
and would like to be featured here, please visit www.cmca.ca/bpp**